

SMS Policy

Your privacy is important to Rental Assistance Corporation of Buffalo (“RACB,” “us,” “we,” or “our”). Use of RACB text message-based services (the “Service”) is subject to the following Policy and procedures. Please review carefully.

Message and data rates may apply for any messages sent to you from us and to us from you. RACB is not liable for the cost of any such messages. If you have any questions about your messaging and/or data plan, it is best to contact your wireless provider.

By opting into the Service, you consent to receive messaging alerts using an automatic telephone dialing system or device, or any other computer assisted technology as applicable, and understand that you are not required to opt-in as a condition to receive program offerings and services.

By opting into the Service, you understand that anyone with access to your messaging information may be able to view the messages you send and receive when using the Service, and you agree that RACB will not be liable to you if this occurs.

By signing up, you are confirming you are 18 years of age or older.

STOP Information

You can cancel the Service at any time. Message STOP to 716-370-2703 to unsubscribe from the Service. After you send the message “STOP” to us, we will send you a message to confirm that you have been unsubscribed. After this, you will no longer receive messages from RACB. You can also cancel the Service by contacting admin@racbny.org. If you want to join again, you may opt-in again at any time, and we will start sending messages to you again.

HELP Information

For additional information, text HELP to 716-370-2703 or contact admin@racbny.org. After you send the message “HELP” to us, we will respond with instructions on how to use our Service as well as how to unsubscribe.

Privacy Policy

We take your privacy seriously. Please visit www.racbny.org to review our privacy policy.